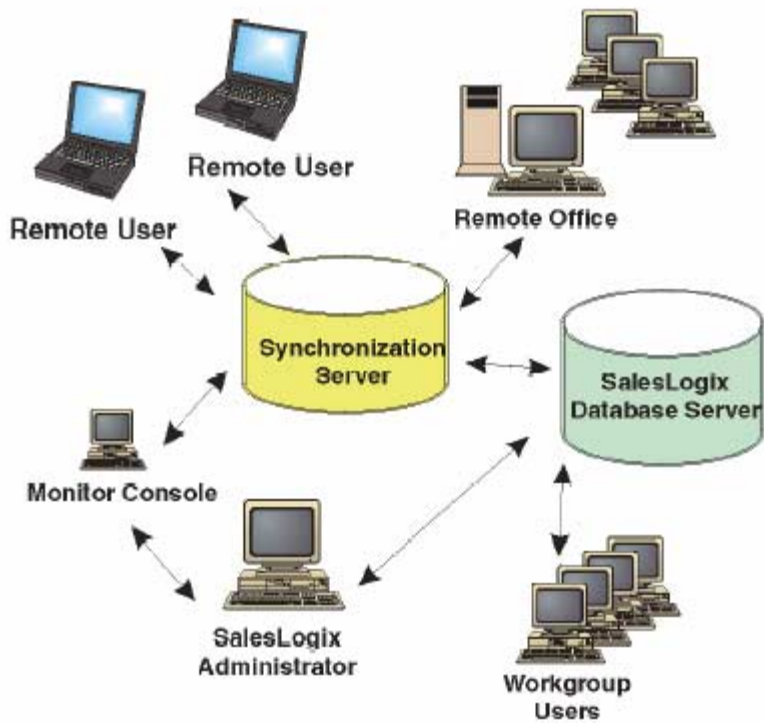
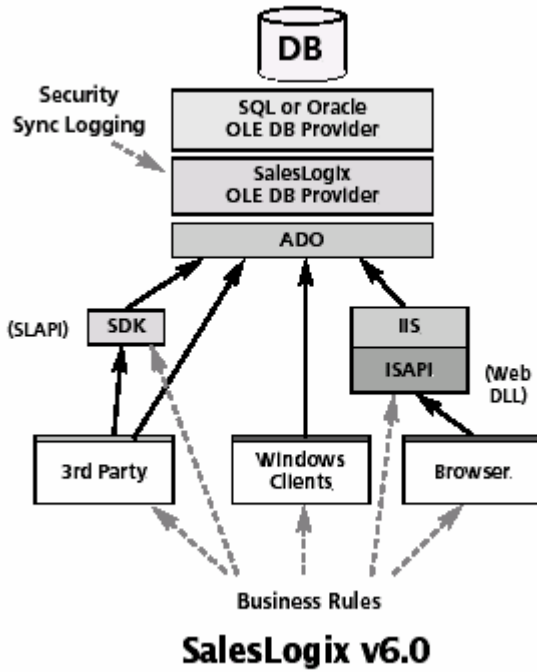
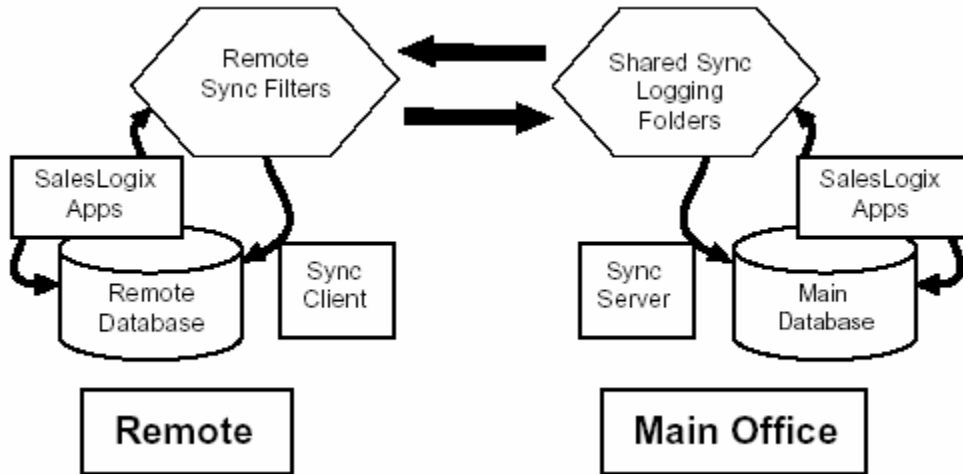
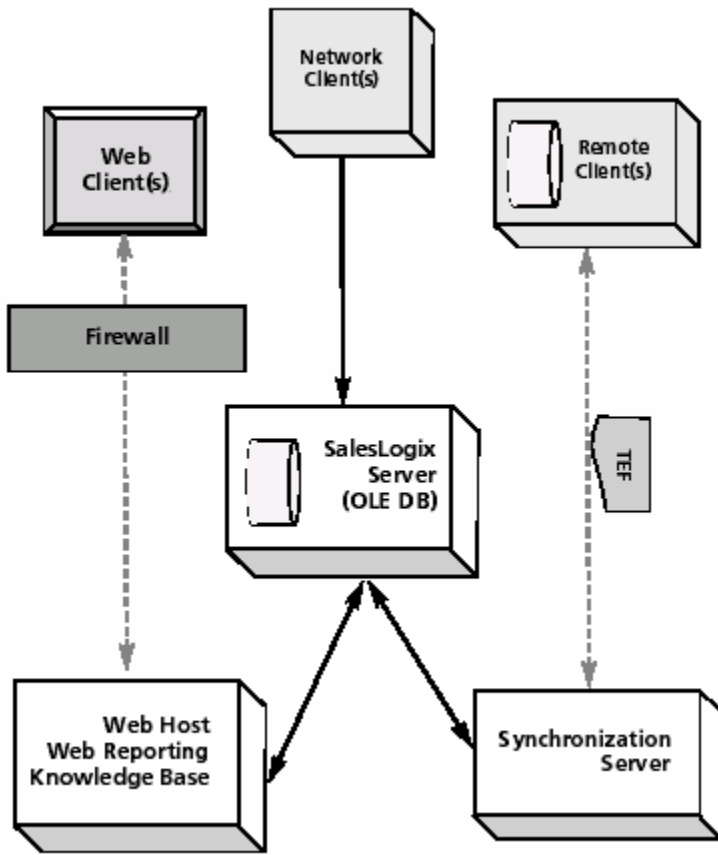


SalesLogix Requirements Document v6





SalesLogix Database Server Hardware

The computer that hosts the SalesLogix Database Server is the heart of the SalesLogix system; therefore, its selection and configuration can have a significant effect on performance. When purchasing a server, consider one that is larger and more powerful than your company currently needs so that you will be prepared for future requirements.

Also consider a server that is scalable so you can quickly upgrade it with more memory, additional processors, or more disk drives when needed. Switching to a different Database Server after implementation can be very difficult and disruptive to your company.

Recommended	You may also use
<ul style="list-style-type: none">• Microsoft Windows 2000 Server or Advanced Server with Service Pack 3• 512+ MB RAM *• 1 GHz processor• 2 GB+ of free disk space for database *• Free space for application files depends on RDBMS (does not include space needed for database)	<ul style="list-style-type: none">• Microsoft Windows 2000 Server or Advanced Server with Service Pack 3, or Windows NT 4.0 Server with Service Pack 6a, or Windows NT 4.0 Terminal Server with Service pack 4• 256+ MB RAM• 450 MHz processors• 2 GB+ of free disk space for database *• Free space for application files depends on RDBMS (does not include space needed for database)
* depends on the number of users, activity, load, size of database, and RDBMS	

Administrative Workstation Hardware

The Administrative Workstation is usually either the system administrator's personal computer or a separate computer dedicated to SalesLogix administration. The Administrative Workstation hardware configuration may vary based on three elements:

- Number of accounts in the main database
- Number of other applications running on the Administrative Workstation
- Whether the Administrative Workstation is used for importing data

The minimum and recommended hardware configuration for the Administrative Workstation are described in the following table. Keep in mind that the Administrative Workstation requires more RAM and CPU resources as the number of accounts in the main database increases. More RAM and CPU resources are also required if the Administrative Workstation is used for importing data.

Note The Administrative Workstation can function as a single user's workstation if SalesLogix Sales and/or Support are installed on the same computer.

Recommended	Minimum
<ul style="list-style-type: none">• Microsoft Windows 2000 Professional with Service Pack 3, or Windows XP Professional	<ul style="list-style-type: none">• Microsoft Windows 98 SE, Windows NT 4.0 with Service Pack 6a, Windows 2000 Professional with Service Pack 3, or Windows XP Professional
<ul style="list-style-type: none">• 256 or more MB RAM	<ul style="list-style-type: none">• 128 MB RAM
<ul style="list-style-type: none">• 1 GHz or faster processor	<ul style="list-style-type: none">• 300 MHz processor
<ul style="list-style-type: none">• 250 or more MB of free disk space for application files	<ul style="list-style-type: none">• 250 MB of free disk space for application files
<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater	<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater
<ul style="list-style-type: none">• Microsoft Word XP (for Mail Merge capabilities)	<ul style="list-style-type: none">• Microsoft Word 2000 (Word XP for Mail Merge capabilities)
<ul style="list-style-type: none">• Microsoft Outlook XP (for Outlook Integration)	<ul style="list-style-type: none">• Microsoft Outlook 2000 (Outlook XP for Outlook Integration)

Sales and Support Network Client Hardware

Sales and Support Network Clients are installed on network computers and access the main database through a direct connection or local-area network.

The minimum and recommended hardware requirements for a Network Client computer are as follows:

Recommended	Minimum
<ul style="list-style-type: none">• Microsoft Windows 2000 Professional with Service Pack 3 or Windows XP Professional	<ul style="list-style-type: none">• Microsoft Windows 98 SE, Windows NT 4.0 with Service Pack 6a, Windows 2000 Professional with Service Pack 3 or Windows XP Professional
<ul style="list-style-type: none">• 192 or more MB RAM	<ul style="list-style-type: none">• 96 MB RAM
<ul style="list-style-type: none">• 800 MHz or faster processor	<ul style="list-style-type: none">• 300 MHz processor
<ul style="list-style-type: none">• 100 or more MB of free disk space for application files	<ul style="list-style-type: none">• 100 MB of free disk space for application files
<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater	<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater
<ul style="list-style-type: none">• Microsoft Word XP (required for Mail Merge capabilities)	<ul style="list-style-type: none">• Microsoft Word 2000 (Requires Word XP for Mail Merge capabilities)
<ul style="list-style-type: none">• Microsoft Outlook XP (for Outlook Integration)	<ul style="list-style-type: none">• Microsoft Outlook 2000 (Outlook XP for Outlook Integration)

When planning your Network Client configuration, take into consideration:

- Network saturation
- How Network Clients access the server database (via LAN or WAN connection)

Remember that more RAM and CPU resources are required on each Network Client computer as the number of accounts in the main database increases.

Synchronization Server Hardware Requirements

The primary factor to consider when configuring the Sync Server is the number of remotes (users and offices). As the number of remotes serviced by the Sync Server increases, the CPU size and amount of RAM must increase also.

With the exception of pilot installations, install the Synchronization Server and SalesLogix Database Server on two separate computers. This is because the Sync Server and RDBMS both require significant resources. If the Sync Server supports more than five Remote Clients, it may reduce Sales Remote Client performance or even cause the server to stop responding altogether. Depending on your environment, it may be beneficial to divide your processing needs among several Synchronization Servers to balance the workload.

The minimum and recommended hardware configurations for a Synchronization Server are as follows:

Recommended	Minimum
<ul style="list-style-type: none">• Microsoft Windows 2000 Server or Advanced Server with Service Pack 3.	<ul style="list-style-type: none">• Microsoft Windows NT 4.0 Server with Service Pack 6a, Windows 2000 Server, or Advanced Server with Service Pack 3.
<ul style="list-style-type: none">• 256 or more MB RAM	<ul style="list-style-type: none">• 192 MB of RAM
<ul style="list-style-type: none">• 800 or more MHz processor	<ul style="list-style-type: none">• 450 MHz processor
<ul style="list-style-type: none">• 2 GB or more of free workspace	<ul style="list-style-type: none">• 2GB of free workspace

Sales Remote Client Hardware Requirements

Sales Remote Client refers to the computer used by SalesLogix Sales Remote User.

As you consider the hardware requirements, remember that the Sales Remote Client machine must also host the sub-set of the database and the Sync Client. A more powerful machine will improve performance.

The minimum and recommended hardware configuration for a Sales Remote Client are as follows:

Recommended	Minimum
<ul style="list-style-type: none">• Microsoft Windows 2000 Professional with Service Pack 3 or Windows XP Professional	<ul style="list-style-type: none">• Microsoft Windows 98 SE, Windows NT 4.0 with Service Pack 6a, Windows 2000 Professional with Service Pack 3 or Windows XP Professional
<ul style="list-style-type: none">• 192 or more MB RAM	<ul style="list-style-type: none">• 96 MB RAM
<ul style="list-style-type: none">• 800 MHz or faster processor	<ul style="list-style-type: none">• 300 MHz processor
<ul style="list-style-type: none">• 100 or more MB of free disk space for application files	<ul style="list-style-type: none">• 100 MB of free disk space for application files
<ul style="list-style-type: none">• 250 or more MB of free disk space for database and sync files	<ul style="list-style-type: none">• 250 MB of free disk space for database and sync files
<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater	<ul style="list-style-type: none">• Microsoft Internet Explorer 5.5 or greater

When configuring Sales Remote Clients, take into consideration the database size, synchronization method, and modem speed. Database size is determined by the number of records accessed, projected activity, features implemented, and subscription. The larger the database, the faster the CPU processor and the more RAM that is needed.

The number of accounts in the Remote User database is the primary determining factor when configuring Sales Remote Client hardware.



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